



DEER LODGE CENTRE

Making lives better

2109 PORTAGE AVENUE
WINNIPEG, MANITOBA R3J 0L3
www.deerlodge.mb.ca

February 29, 2012

Lodge 6 Patients and Families

Dear Sir/Madam:

Re: Review of Care Lodge 6

Concerns have been raised about the quality of care provided to the patients on Lodge 6. As a result we are undertaking an external review of the care provided to residents on the unit.

Two reviewers have been arranged to interview patients and family members affiliated with Lodge 6. This includes family members of patients discharged or deceased within the last 18 months. The reviewers are available both daytime and evening to meet with family. Arrangements can be made for individuals who can't attend a meeting. Telephone interviews are possible or a questionnaire can be mailed or emailed to allow family time to consider their answers. The interviews will be kept confidential and answers to questions will not identify individuals.

Along with interviews of patients and families, interviews of staff affiliated with Lodge 6 are beginning the week of March 6, 2012.

Interviews for patients and families will start March 9, 2012. Please contact Kim Tully, Administrative Assistant at 831-2585 if you are interested in participating.

Deer Lodge Centre wants to complete the review by early April 2012. Once completed, we will meet with you to share our findings.

I want to encourage you to help DLC provide the best care possible for patients.

Sincerely,

Réal Cloutier
Chief Operating Officer
Deer Lodge Centre

c.c. DLC Senior Management